

Nondiscrimination Notice

Discrimination is against the law!

UCLA Health Medicare Advantage Plan (UHMAP) complies with applicable state laws and Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity). UHMAP does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity).

UHMAP:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages
- If you need these services, contact UHMAP Civil Rights Coordinator.

If you believe that UCLA Health Medicare Advantage Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity), you can file a grievance with:

UCLA Health Medicare Advantage Plan
Attention: Civil Rights Coordinator
5757 West Century Blvd., Suite 200
Los Angeles, CA 90045

Phone: 310-302-4092

Email: HPCompliance@mednet.ucla.edu

Website: www.uclahealthmedicareadvantage.org

You can file a grievance by calling, mailing, or emailing. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)