

July 1, 2020

Changes to your prescription drug coverage

There will be changes to the **Aetna Premier Plan** drug list that applies to your plan starting on **July 1, 2020**. It's important that you review and understand the changes in the chart below. Talk to your health care provider about how these changes might impact you.

What if I need a prescription drug that requires a medical exception?

You or your prescriber can request a medical exception to the changes in this letter. If you would like to ask for a medical exception, speak directly with your prescriber or you can call us at the toll-free number on your Member ID card.

We'll contact you and your prescriber with our decision. If your exception is approved, you only need to pay your plan copay or cost-share. This amount is based on your pharmacy plan design.

How to find a preferred medicine that's right for you

You can visit the website that's on your member ID card and sign in to your account.

If your plan doesn't have formulary exclusions, you will pay the non-preferred copay. To better understand how your pharmacy benefits work under your plan, please call us at the toll-free number on your member ID card.

The changes made to the prescription drugs in this chart are based on the plan information we have at the time this letter was sent.

UPPER CASE = brand-name medication

lower case = generic medication

* Changes apply if your plan includes this feature.

Prescription Drug	Change(s)
ADLYXIN	You must first try metformin/ xr or TRULICITY, VICTOZA, OZEMPIC, RYBELSUS*
ADRENACLICK	You must first try epinephrine, SYMJEPI*
AFINITOR TAB 10MG	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
APRISO	Non-preferred brand drug
APTENSIO XR	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
ASACOL HD	You must first try mesalamine, PENTASA*
AUVI-Q	You must first try epinephrine, SYMJEPI*
AVONEX	You must first try 2 of BETASERON, COPAXONE, MAYZENT, VUMERITY*
AZULFIDINE	You must first try mesalamine, PENTASA*

BAQSIMI Preferred brand drug bimatoprost Not covered for plans with Formulary Exclusions bupropion hydrochloride er (xl) BYDUREON You must first try metformin/ xr or TRULICITY, VICTOZA, OZEMPIC, RYBEL You must first try metformin/ xr or TRULICITY, VICTOZA, OZEMPIC, RYBEL clindamycin gel Not covered for plans with Formulary Exclusions codeine sulfate You can fill up to 6 tabs/ day for 7 days/ 90 days	
bupropion hydrochloride er (xl) BYDUREON BYETTA You must first try metformin/ xr or TRULICITY, VICTOZA, OZEMPIC, RYBEL clindamycin gel Not covered for plans with Formulary Exclusions	
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BYETTA You must first try metformin/ xr or TRULICITY, VICTOZA, OZEMPIC, RYBEL clindamycin gel Not covered for plans with Formulary Exclusions	
clindamycin gel Not covered for plans with Formulary Exclusions	_SUS*
codoine culfate Vou can fill up to 6 tabe/ day for 7 days 100 days	
touenie sunate from can fill up to 6 tabs/ day for 7 days/ 90 days	
COLAZAL You must first try mesalamine, PENTASA*	
COSENTYX 150MG You can fill up to 1 inj/ 28 days*	
COSENTYX SENSOREADY You can fill up to 2 inj/ 28 days*	
PEN 300MG	
cyclobenzaprine Not covered for plans with Formulary Exclusions	
hydrochloride er	
DELSTRIGO You must first try BIKTARVY, TRIUMEQ, ISENTRESS+TRUVADA,	
TIVICAY+TRUVADA, SYMTUZA*	
DEMEROL You can fill up to 6 tabs/ day for 3 days/ 30 days	
DILAUDID You can fill up to 20ml/ day	
DIPENTUM You must first try mesalamine, PENTASA*	
DOLOPHINE You can fill up to 2/ day	
DORYX MPC When a generic drug is available, the brand-name drug may be covered a	at a
higher copay, require drug coverage reviews, or not be covered	
doxycycline hyclate Not covered for plans with Formulary Exclusions	
DUAKLIR PRESSAIR You must first try ADVAIR, ANORO ELLIPTA, BREO ELLIPTA, BEVESPI,	
SYMBICORT, STIOLTO*	
EMGALITY Preferred brand drug	
EPIDUO FORTE When a generic drug is available, the brand-name drug may be covered a	at a
higher copay, require drug coverage reviews, or not be covered	
EPIPEN You must first try epinephrine, SYMJEPI*	
ergotamine tartrate / Not covered for plans with Formulary Exclusions	
caffeine	
EXTAVIA You must first try 2 of BETASERON, COPAXONE, MAYZENT, VUMERITY*	
flucytosine Not covered for plans with Formulary Exclusions	
fluoxetine hydrochloride Not covered for plans with Formulary Exclusions	
flurandrenolide Not covered for plans with Formulary Exclusions	
GENVOYA You must first try BIKTARVY, TRIUMEQ, ISENTRESS+TRUVADA,	
TIVICAY+TRUVADA, SYMTUZA*	
GIAZO You must first try mesalamine, PENTASA*	
hc butyrate cre 0.1% Not covered for plans with Formulary Exclusions	
hydromorphone hcl You can fill up to 20ml/ day	

Prescription Drug	Change(s)
JULUCA	You must first try BIKTARVY, TRIUMEQ, ISENTRESS+TRUVADA,
	TIVICAY+TRUVADA, SYMTUZA*
JUXTAPID	You must first try atorvastatin, rosuvastatin AND ezetimibe AND PRALUENT*
KADIAN	You can fill up to 2/ day
ketoprofen	Not covered for plans with Formulary Exclusions
KISQALI 200MG	You can fill up to 21/ 28 days*
KISQALI 400MG	You can fill up to 42/ 28 days*
KISQALI 600MG	You can fill up to 63/ 28 days*
levorphanol tartrate	You can fill up to 2/ day
LONHALA MAGNAIR	You must first try SPIRIVA, INCRUSE ELLIPTA, or YUPELRI *
meperidine sol	You can fill up to 30ml/ 3 days/ 30 days
meperidine tab	You can fill up to 6 tabs/ day for 3 days/ 30 days
methadone 10mg / 5ml	You can fill up to 10ml/ day
METHADONE 10MG / ML	You can fill up to 2ml/ day
brand and generic	
methadone 5mg / 5ml	You can fill up to 15ml/ day
methadone hcl	You can fill up to 2/ day
MORPHABOND ER	You can fill up to 2/ day
morphine sulfate	You can fill up to 30ml/ day
morphine sulfate er	You can fill up to 2/ day
MOVIPREP	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
MYTESI	Step therapy has been removed
nalocet	Not covered for plans with Formulary Exclusions
NORVIR CAP	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
NUVARING	Non-preferred brand drug
OMNARIS	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
ORENCIA	You can fill up to 4 inj/ month*
OTEZLA STARTER PACK	You can fill up to 1 pack/ 28 days (max 1 pack/ year)*
OTOVEL	Not covered for plans with Formulary Exclusions
OXAYDO	You can fill up to 6/ day
oxycodone hydrochloride	You can fill up to 30ml/ day
pentazocine / naloxone	You can fill up to 4/ day
hcl	
PLEGRIDY	You must first try 2 of BETASERON, COPAXONE, MAYZENT, VUMERITY*
PRALUENT	Preferred specialty drug; Step therapy has been removed
PREPOPIK	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered

Prescription Drug	Change(s)
RENOVA	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
REPATHA	Not covered for plans with Formulary Exclusions; You must first try PRALUENT*
RESCULA	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
REYVOW	Preferred brand drug
RHOPRESSA	You must first try latanoprost, travoprost*
RISPERDAL CONSTA	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
RYBELSUS	Preferred brand drug; You must first try metformin/ xr*
SAMSCA	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
SEEBRI NEOHALER	You must first try SPIRIVA, INCRUSE ELLIPTA, or YUPELRI *
SKLICE	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
SKYRIZI	You can fill up to 2 inj/ 84 days*
SOMATULINE DEPOT	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
STELARA IV	Preferred specialty drug; Step therapy has been removed
STRIBILD	You must first try BIKTARVY, TRIUMEQ, ISENTRESS+TRUVADA,
	TIVICAY+TRUVADA, SYMTUZA*
SYMJEPI	Preferred brand drug
SYMTUZA	Preferred brand drug; Preauthorization has been removed; Step therapy has
	been removed
TANZEUM	You must first try metformin/ xr or TRULICITY, VICTOZA, OZEMPIC, RYBELSUS*
TECFIDERA	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
TOLSURA	Step therapy has been removed
tramadol hcl	You can fill up to 6/ day
TRAVATAN Z	Non-preferred brand drug
TRUVADA	No copay required
TUDORZA PRESSAIR	You must first try SPIRIVA, INCRUSE ELLIPTA, or YUPELRI *
TYKERB	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
TYSABRI	You must first try 2 of BETASERON, COPAXONE, MAYZENT, VUMERITY*
UBRELVY	Preferred brand drug
ULTRAM	You can fill up to 6/ day
UTIBRON NEOHALER	You must first try ADVAIR, ANORO ELLIPTA, BREO ELLIPTA, BEVESPI,
	SYMBICORT, STIOLTO*

Prescription Drug	Change(s)
VALCHLOR	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
vanatol	Not covered for plans with Formulary Exclusions
VELPHORO	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
VIVLODEX	When a generic drug is available, the brand-name drug may be covered at a
	higher copay, require drug coverage reviews, or not be covered
vtol lq	Not covered for plans with Formulary Exclusions
VUMERITY	Preferred specialty drug
VYZULTA	You must first try latanoprost, travoprost*
XELPROS	You must first try latanoprost, travoprost*
YUPELRI	Preferred brand drug; Preauthorization has been removed; Step therapy has
	been removed
ZOHYDRO ER	Not covered for plans with Formulary Exclusions

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company, and their affiliates (Aetna).

Some health benefits and health insurance plans are offered, administered and/or underwritten by Aetna Health Inc., 151 Farmington Avenue, Hartford, CT 06156. Each insurer has sole financial responsibility for its own products.

Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change.

Aetna or its affiliate(s) may receive rebates from drug manufacturers. Rebates may reduce the amount a member pays the pharmacy for covered prescriptions. Information is subject to change. The drugs on the Pharmacy Drug Guide (formulary), Formulary Exclusions, Precertification, Quantity Limit and Step Therapy Lists are subject to change. In certain states, including Arkansas, Colorado, Connecticut, Delaware, Georgia, Illinois, Louisiana, Maryland, Minnesota, North Dakota and Texas, step therapy programs do not apply to fully insured members utilizing prescription drugs for the treatment of stage-four advanced, metastatic cancer.

In accordance with state law, commercial fully insured (including HMO) members in Louisiana and Texas (except Federal Employee Health Benefit Plan members) who are receiving coverage for medications that are removed from the Pharmacy Drug Guide (formulary) or added to the Precertification, Quantity Limits or Step-Therapy Lists during the plan year will continue to have those medications covered at the same benefit level until their plan's renewal date. Due to system constraints, drugs that are added to the Pharmacy Drug Guide (formulary) or moved to a lower tier during the plan year will also continue to be covered at the same benefit level until the plan's renewal date. In Texas, preauthorization approval is known as "preservice utilization review." It is not "verification" as defined by Texas law. Preauthorization means a determination that healthcare services proposed to be provided to a patient are medically necessary and appropriate.

In accordance with state law, fully insured commercial California members (except Federal Employee Health Benefit Plan members) who obtained approval from an Aetna plan for coverage of medications that are later added to the Precertification or Step Therapy Lists or removed from the Pharmacy Drug Guide will continue to have those medications covered, for as long as the plan's prescriber continues prescribing them, provided that the drug is appropriately prescribed and is considered safe and effective for treating the enrollee's medical condition. Aetna reserves the right to periodically request clinical information from your provider to assess your medical condition and the appropriateness of your ongoing treatment. Failure to provide clinical information could result in subsequent denial of coverage for this medication.

In accordance with state law, fully insured Commercial Connecticut preferred provider organization (PPO) members (except Federal Employee Health Benefit Plan members) who are receiving coverage under the current policy for medications that are later added to the Precertification or Step Therapy Lists will continue to have those medications covered for as long as the plan's prescriber continues prescribing them, provided the prescriber states in writing that the drug is medically necessary and more medically beneficial than other covered drugs. Nothing in this section shall preclude the prescribing provider from prescribing another drug covered by the plan that is medically appropriate for the enrollee, nor shall anything in this section be construed to prohibit generic drug substitutions.

This material is for information only. It contains only a partial, general description of plan benefits or programs and does not constitute a contract. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change. Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services. Aetna is part of the CVS Health family of companies.

Policy forms issued in Oklahoma include: AL COC00010, HC COC00010.

Policy forms issued in Missouri include: AL HGrpPol 01R5, HI HGrpAg 05, HO HGrpPol 04, AL SG GrpPOLAmend 2020 01, HI SG GrpAgAmend 2020 01.

Aetna complies with applicable Federal civil rights laws and does not discriminate, exclude or treat people differently based on their race, color, national origin, sex, age, or disability.

Aetna provides free aids/services to people with disabilities and to people who need language assistance.

If you need a qualified interpreter, written information in other formats, translation or other services, call the number on your ID card.

If you believe we have failed to provide these services or otherwise discriminated based on a protected class noted above, you can also file a grievance with the Civil Rights Coordinator by contacting:

Civil Rights Coordinator,

P.O. Box 14462, Lexington, KY 40512 (CA HMO customers: PO Box 24030 Fresno, CA 93779), 1-800-648-7817, TTY: 711,

Fax: 859-425-3379 (CA HMO customers: 860-262-7705), CRCoordinator@aetna.com.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, or at 1-800-368-1019, 800-537-7697 (TDD).

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To access language services at no cost to you, call the number on your ID card.

Para acceder a los servicios de idiomas sin costo, llame al número que figura en su tarjeta de identificación. (Spanish)

如欲使用免費語言服務, 請致電您 ID 卡上的電話號碼 (Chinese)

Afin d'accéder aux services langagiers sans frais, veuillez composer le numéro inscrit sur votre carte d'identité. (French)

Para ma-access ang mga serbisyo sa wika nang wala kayong babayaran, tawagan ang numero sa inyong ID card. (Tagalog)

T'áá ni nizaad k'ehjí bee níká a'doowoł doo bááh ílínígóó naaltsoos bee atah nílítigo nanitinígíí bee néého'dólzinígíí béésh bee hane'í bikáá' áaji' hólne'. (Navajo)

Um auf für Sie kostenlose Sprachdienstleistungen zuzugreifen, rufen Sie die Nummer auf Ihrer ID-Karte an. (German)

Për shërbime përkthimi falas për ju, telefononi në numrin që gjendet në kartën tuaj të identitetit. (Albanian)

የቋንቋ አንልግሎቶችን ያለክፍያ ለማግኘት፣ በመታወቂያዎት ላይ ያለውን ቁጥር ይደውሉ፡፡ (Amharic)

Անվձար լեզվական ծառայություններից օգտվելու համար զանգահարեք ձեր ինքնության (ID) քարտի վրա նշված հեռախոսահամարով։ (Armenian)

Kugira uronke serivisi z'indimi atakiguzi, Hamagara inumero iri kuri karangamuntu kawe. (Bantu)

আপনাকে বিনামূল্য ভাষা পরিষেবা পেতে হলে আপনার পরিচ্যুপত্রে দেওয়া নম্বরে টেলিফোন করুন। (Bengali)

Ngadto maakses ang mga serbisyo sa pinulongan alang libre, tawagan sa numero sa nimong ID card. (Bisayan-Visayan)

သင့်အနေဖြင့် အခကြေးငွေ မပေးရပဲ ဘာသာစကားပန်ဆောင်မှုများ ရရှိနိုင်ရန်၊ သင့် ID ကတ်ပေါ် တွင်ရှိသော ဖုန်းနံပတ်အား ခေါ် ဆိုပါ။ (Burmese)

Per accedir a serveis lingüístics sense cap cost per vostè, telefoni al número indicat a la seva targeta d'identificació. (Catalan)

Para un hago' i setbision lengguåhi ni dibåtde para hågu, ågang i numiru gi iyo-mu kard aidentifikasion. (Chamorro)

GУФЛ \$QhAФЛ TФӨLOЛЛ L AГФЛ JGEGWЛЛ ЉУ, ФÞАЬWOЪ ӨФУ J4ФЛ hSAQP ОӨТ ID ThfodJ GVPT. (Cherokee)

Anumpa tohsholi I toksvli ya peh pilla ho ish I paya hinla kvt chi holisso iskitini holhtena takanli ma I paya. (Choctaw)

Tajaajiiloota afaanii gatii bilisaa ati argaachuuf,lakkoofsa duugda waraaqaa eenyummaa (ID) kee irraa jiruun bilbili. (Cushite-Oromo)

Voor gratis toegang tot taaldiensten, bel het nummer op uw ID-kaart. (Dutch)

Pou jwenn sèvis lang gratis, rele nimewo telefòn ki sou kat idantite ou a. (French Creole-Haitian)

Για να επικοινωνήσετε χωρίς χρέωση με το κέντρο υποστήριξης πελατών στη γλώσσα σας, τηλεφωνήστε στον αριθμό που αναγράφεται στην κάρτα σας προνομίων μέλους. (Greek)

તમારે કોઇ જાતના ખર્ચ વિના ભાષાની સેવાઓની પહોંચ માટે, તમારા આઇડી કાર્ડ ઉપરના નંબરને કોલ કરો. (Gujarati)

No ka wala'au 'ana me ka lawelawe 'ōlelo e kahea aku i ka helu kelepona ma kāu kāleka ID. Kāki 'ole 'ia kēia kōkua nei. (Hawaiian)

आपके लिए बिना किसी कीमत के भाषा सेवाओं का उपयोग करने के लिए, अपने आईडी कार्ड पर दिये नम्बर पर कॉल करें। (Hindi)

Xav tau kev pab txhais lus tsis muaj nqi them rau koj, hu tus naj npawb ntawm koj daim npav ID. (Hmong)

Iji nwetaòhèrè na oru gasi asusu n'efu, kpoo nomba no na kaadi ID gi. (Ibo)

Tapno maaksesyo dagiti serbisio maipapan iti pagsasao nga awan ti bayadanyo, tawagan ti numero idiay ID cardyo. (Ilocano)

Untuk mengakses layanan bahasa tanpa dikenakan biaya, hubungi nomor telepon di kartu identitas Anda. (Indonesian)

Per accedere ai servizi linguistici, senza alcun costo per lei, chiami il numero sulla tessera identificativa. (Italian)

言語サービスを無料でご利用いただくには、IDカードに記載の番号にお電話ください。 (Japanese)

လာတါကမၤနာ်ကျိဉ်အတာမ်ာစားအတာဖြဲးတာမ်ာတဖဉ်လာတအိဉ်ဒီးအပူးလာနကဘဉ်ဟဉ်အီးဘာဉ်နာဉ်,ကိုးဘာဉ်လီတဲစိနီးဂ်ာ်လာအိဉ်လာနတာဂ်ီးခိဉ် (ID) အခးလီးနှဉ်တက္စာ (Karen)

무료 언어 서비스를 이용하려면 보험 ID 카드에 수록된 번호로 전화해 주십시오. (Korean)

Mì dyi wudu-dù kà kò dò bě dyi móuń nì pídyi ní, nìí, dá nòbà nìà nì ID káàò kõe. (Kru-Bassa)

بۆ دەسپێڕاگەيشتن بە خزمەتگوزارى زمان بەبىێ تێچوون بۆ تۆ، پەيوەندى بكە بە ژمارەى سەر ئاى دى(ID) كارتى خۆت. (Kurdish)

ເພື່ອເຂົ້າໃຊ້ການບໍລິການພາສາໂດຍບໍ່ເສຍຄ່າຕໍ່ກັບທ່ານ, ໃຫ້ໂທຫາເບີ້ໂທທີ່ບອກໄວ້ໃນບັດປະຈຳຕົວຂອງທ່ານ. (Laotian)

कोणत्याही श्ल्काशिवाय भाषा सेवा प्राप्त करण्यासाठी, त्मच्या ID कार्डावरील क्रमांकावर फोन करा. (Marathi)

Nan etal nan jikin jiban ko ikijen kajin ilo an ejelok onen nan kwe, kirlok nomba eo ilo ID kaat eo am. (Marshallese)

Pwehn alehdi sawas en lokaia kan ni sohte pweipwei, koahlih nempe nan amhw doaropwe en ID. (Micronesian-Pohnpeian)

ដើម្បីទទួលបានសេវាកម្មភាសាដែលឥតគិតថ្លៃសម្រាប់លោកអ្នក សូមហៅទូរស័ព្ទទៅកាន់ លេខដែលមាននៅលើប័ណ្ណសម្គាល់ខ្លួនរបស់លោកអ្នក។ (Mon-Khmer, Cambodian)

निःश्ल्क भाषा सेवा प्राप्त गर्न आफ्नो परिचयपत्रमा भएको नम्बरमा टेलिफोन गर्न्होस् । (Nepali)

Të koor yin wëër de thokic ke cin wëu kor keek tënon yin. Ke col koc ye koc kuony në nomba de abac tö në ID kard du köu. (Nilotic-Dinka)

For tilgang til kostnadsfri språktjenester, ring nummeret på ID-kortet ditt. (Norwegian)

Um Schprooch Services zu griege mitaus Koscht, ruff die Nummer uff dei ID Kaart. (Pennsylvania Dutch)

Aby uzyskać dostęp do bezpłatnych usług językowych proszę zadzwonić numer telefonu na Twojej Karcie Identykującej (Polish)

Para acessar os serviços de idiomas sem custo para você, ligue para o número que consta na sua identidade. (Portuguese)

ਤੁਹਾਡੇ ਲਈ ਬਿਨਾਂ ਕਿਸੇ ਕੀਮਤ ਵਾਲੀਆਂ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ ਦੀ ਵਰਤੋਂ ਕਰਨ ਲਈ, ਆਪਣੇ ਆਈਡੀ ਕਾਰਡ 'ਤੇ ਦਿੱਤੇ ਨੰਬਰ ਤੇ ਫ਼ੋਨ ਕਰੋ। (Punjabi)

Pentru a accesa gratuit serviciile de limbă, apelați numărul de pe cardul dvs. de identificare. (Romanian)

Для того чтобы бесплатно получить помощь переводчика, позвоните по телефону, приведенному на вашей карточке участника плана. (Russian)

Mo le mauaina o auaunaga tau gagana e aunoa ma se totogi, vala'au le numera I luga o lau pepa ID. (Samoan)

Za besplatne prevodilačke usluge pozovite broj naveden na Vašoj identifikacionoj kartici. (Serbo-Croatian)

Heeba a nasta jangirde djey wolde, apelou lamba djey do windi ha dereji Maada. (Sudanic-Fulfulde)

Kupata huduma za lugha bila malipo kwako, piga nambari iliyo kwenye kadi yako ya kitambulisho. (Swahili)

کیriac-) . منبقہ خل بیلجقے مخبنہ منبقہ دینتے کے تکہباہ، منبحث کی سنتے خل ملقے کی جنوبہ منبقہ اللہ کی کہ مستقہ م (Assyrian)

మీరు భాష సేవలను ఉచితంగా అందుకునేందుకు, మీ ${
m ID}$ కార్డుపై ఉన్న నంబరుకు కాల్ చేయండి. (Telugu)

หากท่านต้องการเข้าถึงการบริการทางด้านภาษาโดยไม่มีค่าใช้จ่าย โปรดโทรหมายเลขที่แสดงอยู่บนบัตรประจำตัวของท่าน (Thai)

Kapau 'oku ke fiema'u ta'etōtōngi 'a e ngaahi sēvesi kotoa pē he ngaahi lea kotoa, telefoni ki he fika 'oku hā atu 'i ho'o ID kaati. (Tongan)

Ren omw kopwe angei aninisin eman chon awewei (ese kamo), kopwe kori ewe nampa mei mak won noum ena katen ID (Trukese)

Sizin için ücretsiz dil hizmetlerine erişebilmek için, kartınızdaki numarayı arayın. (Turkish)

Щоб отримати безкоштовний доступ до мовних послуг, задзвоніть за номером, вказаним на Вашій ідентифікайній картці. (Ukrainian)

Nếu quý vị muốn sử dụng miễn phí các dịch vụ ngôn ngữ, hãy gọi tới số điện thoại ghi trên thẻ ID (Nhận dạng) của quý vị. (Vietnamese)

(Yiddish) צוטריט שפּראַך באַדינונגען אין קיין פּרייַז צו איר, רופן די נומער אויף דיין שייַן קאַרט.

Lati wonú awon ise èdè l'ofe fun o, pe nomba ori káádi idánimo re. (Yoruba)